



WEST NORTHAMPTONSHIRE COUNCIL CABINET

7TH DECEMBER 2021

CABINET MEMBER WITH RESPONSIBILITY FOR STRATEGY: COUNCILLOR JONATHAN NUNN

Report Title	Corporate Plan Performance Report – 2021-22 Q2
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Contributors/Checkers/Approvers

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List of Appendices

Appendix A – Corporate Plan Report – 2021-22 Q2

1. Purpose of Report

- 1.1. The attached appendix provides an update for quarter two to Cabinet on West Northamptonshire Council's performance metrics for the current year and set against the priorities set out in the Corporate Plan.

2. Executive Summary

- 2.1. This report provides an overview of performance for West Northamptonshire Council for the period of July to September 2021 (quarter 2). The performance indicators included in the report have been subject to review, challenge and approval by both the Cabinet and the Executive Leadership Team with our aim being to create a meaningful dashboard of measures that provide members and officers with good insight into the council's performance.
- 2.2. There have been many changes to teams, services and systems as part of creating the new council and therefore some indicators will need to be developed in order to provide a complete unitary view and move away from the old district and borough boundaries. This is also exacerbated where we have different delivery vehicles or contracts for services, for example in Revenues and Benefits where the services are run in three different contracts and models.
- 2.3. Since the last report to Cabinet in September there has been significant progress in developing and reporting on the indicators agreed for this report. There now remain five indicators which are not yet reported against, three of these will be available from Q3 onwards with the remaining two being investigated/developed.
- 2.4. The content within this report has been updated to include trend information for all indicators as well as some narrative highlights to explain the indicators for councillors and members of the public alike. In addition to the main report the final pages of the appendix have the full detail scorecard for all indicators reported showing the monthly, quarterly and year to date performance. Also, where national data is published in the public domain, the latest benchmarking information has been included

3. Recommendations

- 3.1 It is recommended that Cabinet:
 - a) Note the content of the appendix covering the second quarter of 2021-22

4. Reason for Recommendations

- This report is for information purposes and discussion only, there are no direct decisions to be made following the report
- The council is required as part of Local Government Act 1972 to report performance of the council to members

5. Report Background

- 5.1 It is important that the council is clear and transparent on its performance and that there are clear action plans where our performance falls below target or that of other benchmark authorities.
- 5.2 The council monitors performance across all services areas and against hundreds of national and contract metrics to ensure that services are performing well and identified priorities are

monitored and delivered against. These are monitored within services and reported in line with national cycles or as required to Overview and Scrutiny, and other committees.

- 5.3 This performance report provides an overall high-level summary of the key metrics that underpin our stated corporate priorities and sets out proposed metrics that we will be developing and monitoring for this quarterly report in addition to the wider overall performance framework we have in place.

6. Issues and Choices

- 6.1 This is a report for information and discussion and therefore there are no choices to be made.

7. Implications (including financial implications)

- 7.1.1 There are no direct financial implications from the report. However, services need to consider the implications of under- or over-performance and identify what resources may need to be reallocated to address these.

- 7.1.2 Financial indicators included within the performance report can be found in greater detail within the finance reports that are presented to Cabinet.

7.2 Legal

- 7.2.1 There are no legal implications arising from this report or recommendations.

7.3 Risk

- 7.3.1 There are no significant risks arising from the proposed recommendations in this report.

7.4 Consultation

- 7.4.1 The metrics included in this report have been chosen based upon the priorities identified within the Corporate Plan and in consultation with Cabinet and the Executive Leadership Team (ELT).

7.5 Consideration by Overview and Scrutiny

- 7.5.1 Relevant performance data will be provided to Overview and Scrutiny Committees as required to support their agreed work plans.

7.6 Climate Impact

- 7.6.1 There are no direct implications on climate/environmental impact from this report, it does however provide an update on the delivery of the corporate plan which includes commitments to be Carbon Neutral by 2030. This quarterly report will provide updates on the council's progress to this aim as appropriate.

7.7 Community Impact

7.7.1 Managing our performance is key to ensuring we are making a positive impact on our communities, celebrating our successes, and addressing our challenges

8. Background Papers

8.1 The West Northamptonshire Council Corporate Plan 2021-25 provides the basis for the data and project updates that are provided within this quarterly report.